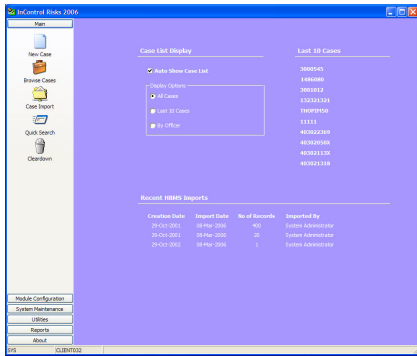


InControl Risks 2006 tm

>> professional benefits risk management

Referral Management

INTEC's *InControl Risks* is a referral and risk management system, designed specifically for public sector organisations.



Power *InControl Risks* gives you the tools to ensure that referrals are managed and assessed quickly and effectively.

- Comprehensive referral management features
- Flexible risk assessment and decision making tools
- Named or anonymous referrals
- Complete workflow from InSearch Profiler 2006 to InCase Benefits 2006

InControl Risks ensures that referrals are processed correctly and efficiently, in accordance with Best Practice guidelines.

Risk Assessment

When a referral is created, it is automatically available in the risk assessment database.

Records can quickly and effectively be imported from InSearch Profiler 2006.

Risk Matrix *InControl Risks* contains a user-definable risk assessment matrix, which takes the risk assessor through a series of questions for each referral.

As each question is answered, the system automatically calculates the risk score.

Risk Thresholds When all questions have been answered, the system automatically assesses the risk in terms of pre-defined thresholds and sets priorities accordingly.

Case Management The system will automatically create case records in INTEC's *InCase Benefits* case management software.

- Remove double-handling/retyping
- Reduce potential for error
- Improve efficiency
- Ensure that referrals are handled correctly, according to defined procedures.

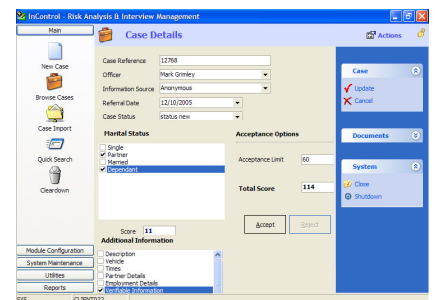
Designed For:

- Benefit Fraud Teams
- Customer Service Teams
- Corporate Anti-Fraud Teams
- Corporate Intelligence Teams
- Internal Audit
- Risk Assessors
- Benefits Teams

Corporate Tools

InControl Risks includes a number of powerful tools to assist in the management of referrals.

Referral Sources *InControl Referrals* enables referrals to be created manually from other electronic sources such as HBMS.



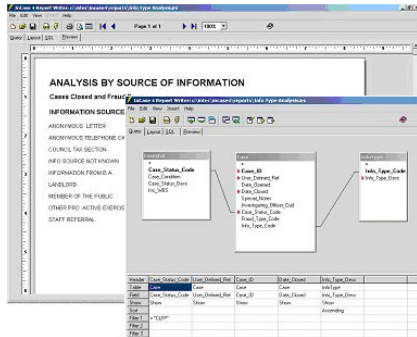
The referral database is flexible and can be configured to suit the needs of the organisation.

Contact the Sales Team

Tel **0161 776 4031**
 Fax **0161 776 4070**
 E-mail **sales@intecpublicsector.com**
 Web **intecpublicsector.com**

Management Information

InControl Risks includes an advanced reporting system that allows information to be analysed to find trends and patterns.



Key Features & Benefits

Feature	Benefit
<ul style="list-style-type: none"> Central, organisation-wide referral management 	<ul style="list-style-type: none"> Provides the organisation with a single simple, clear and standard way to receive, record and assess referrals.
<ul style="list-style-type: none"> Flexible risk assessment matrix 	<ul style="list-style-type: none"> The risk assessment matrix can be configured to suit the needs of the organisation. Risk assessment matrixes can be created for each different type of referral. This ensures that referrals are assessed in a way that complies with the organisation's own policy.
<ul style="list-style-type: none"> Automatic scoring of referrals 	<ul style="list-style-type: none"> Based on the answers to questions in the risk assessment matrix, the system automatically calculates the risk score for each referral. This ensures that scores are calculated quickly and accurately, removing the possibility for error.
<ul style="list-style-type: none"> Configurable thresholds and priority levels 	<ul style="list-style-type: none"> The system allows referrals to be given priority ratings based on configurable risk score thresholds. This ensures that investigation teams investigate cases on a priority basis, according to the risk score.
<ul style="list-style-type: none"> Built-in security measures such as passwords, privileges, archiving and audit trail 	<ul style="list-style-type: none"> Protects the integrity of referrals and ensures that data remains secure. The audit trail enables managers to analyse the work conducted on a referral at any time.
<ul style="list-style-type: none"> Manual referral entry 	<ul style="list-style-type: none"> Referrals can be manually entered in to the system, rather than through an external format such as HBMS.
<ul style="list-style-type: none"> Import referral information from other sources, such as HBMS and INTEC's <i>InSearch Profiler</i>. 	<ul style="list-style-type: none"> Saves the benefit fraud team a considerable amount of time processing the results of the monthly Housing Benefit Matching Service data.
<ul style="list-style-type: none"> Automatic output of case information to <i>InCase Benefits</i> 	<ul style="list-style-type: none"> Improves the efficiency of the case management team and ensures that data is entered accurately and effectively.
<ul style="list-style-type: none"> Built-in privacy features 	<ul style="list-style-type: none"> Ensures that referrals data is kept confidential and/or anonymous at all times.
<ul style="list-style-type: none"> Compliant with Data Protection Act and other relevant legislation 	<ul style="list-style-type: none"> The system complies with the DPA and FOI acts, ensuring that information is captured, recorded and presented in the correct manner.



For in depth information about *InControl Risks* and how it will benefit you and your organisation, visit our website at:



www.intecpublicsector.com/products/incontrol

Other Products in Our Portfolio:

- InCase Intelligence 2006* Corporate Case Management
 - InCase Benefits 2006* Benefit Fraud Case Management
 - InCident Manager 2006* Corporate Incident Management
 - InCase ASBO 2006* Anti-Social Behaviour Case Management
 - InSearch Profiler 2006* Data Profiling, Analysis & Reporting
 - InCheck Protector 2006* Potentially Violent Person Database



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